

No.	Error Code	Symptoms/Solution
59	SIS > 60sec Active	<p>The sensor in the middle of the door has been activated longer than 60 seconds.</p> <p>Please ensure that there are no objects or people in the field of view of the sensors. This fault will disappear once the area is clear.</p> <p>The door sensors may also need to be wiped clean.</p>
47	SIO > 60sec Active	<p>The sensors at the side of the door have been activated longer than 60 seconds.</p> <p>Please ensure that there are no objects or people in the field of view of the sensors. This fault will disappear once the area is clear.</p>
59	ELS > 60sec Active	<p>The photocell light beams that cover the threshold area of the door have been activated longer than 60 seconds.</p> <p>Please ensure that there are no objects or people in the field of view of the sensors. This fault will disappear once the area is clear.</p>
5	AKA > 60sec Active	<p>The outside radar has been activated longer than 60 seconds.</p> <p>Please ensure that there are no objects or people in the field of view of the sensors. This fault will disappear once the area is clear.</p>
3	AKI > 50sec Active	<p>The inside radar has been activated longer than 60 seconds.</p> <p>Please ensure that there are no objects or people in the field of view of the sensors. This fault will disappear once the area is clear.</p>
10	Locking Error	<p>This indicates that the lock has not engaged correctly.</p> <p>Place the doors to fully open and try to relock once again - if this is not successful please raise a call.</p> <p>Door can be put to manual and closed and locked via the manual locks.</p>
11	Low BAT Voltage	<p>The battery unit requires attention.</p> <p>Please raise a non urgent callout. Door can be closed manually and locked.</p>
14	VAK Defective	<p>Please follow the procedure as in number 10 for locking error.</p>
48	NSK/SOK Activated	<p>The fire alarm signal has been activated to the doors.</p> <p>Please reset fire alarm.</p>
55	Power Failure	<p>The mains power supply to the doors has been switched off.</p>
61	SSK Active	<p>Breakglass/Fire alarm/morning entry keyswitch is activating the door.</p> <ol style="list-style-type: none"> 1. Check morning entry key switch is in start upright position as can be pulled out once turned 2. Access control could be holding signal 3. Has break glass been pressed? 4. Check fire panel